

Lifeline National Verifier

Anne Turner

Director of Compliance and Client Services



Telecom Strategy
Development



National Lifeline
Association

Background

- 2012 Lifeline Reform Order first called for a National Eligibility Database
- 2016 Lifeline Modernization Order directed USAC to develop a National Lifeline Eligibility Verifier

National Verifier's Purpose

Goals

- Stronger Program Integrity
- Reduced Complexity and Cost
- Increased Consumer Choice

Functions

- Determine Initial Subscriber Eligibility
- Conduct Annual Recertification
- Calculate Support Payments



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Determine Initial Subscriber Eligibility

- Subscriber Access – ETC or National Verifier
- Electronic and Manual Processes
- Integrate with state and federal data sources
- Conduct identity and address verification (via NLAD)

Conduct Annual Recertification

- Successful Benefit Port counts as Recertification
- Multiple platforms – IVR, Online, and Mail – to complete process
- Comprehensive communication including mailings, SMS, calls, etc.

Calculate Support Payments

- NLAD to produce “Snapshot” report on 1st of the month
- ETCs must certify the “Snapshot”
- ETCs will be paid based on the certified “Snapshot”

National Verifier Timeline

