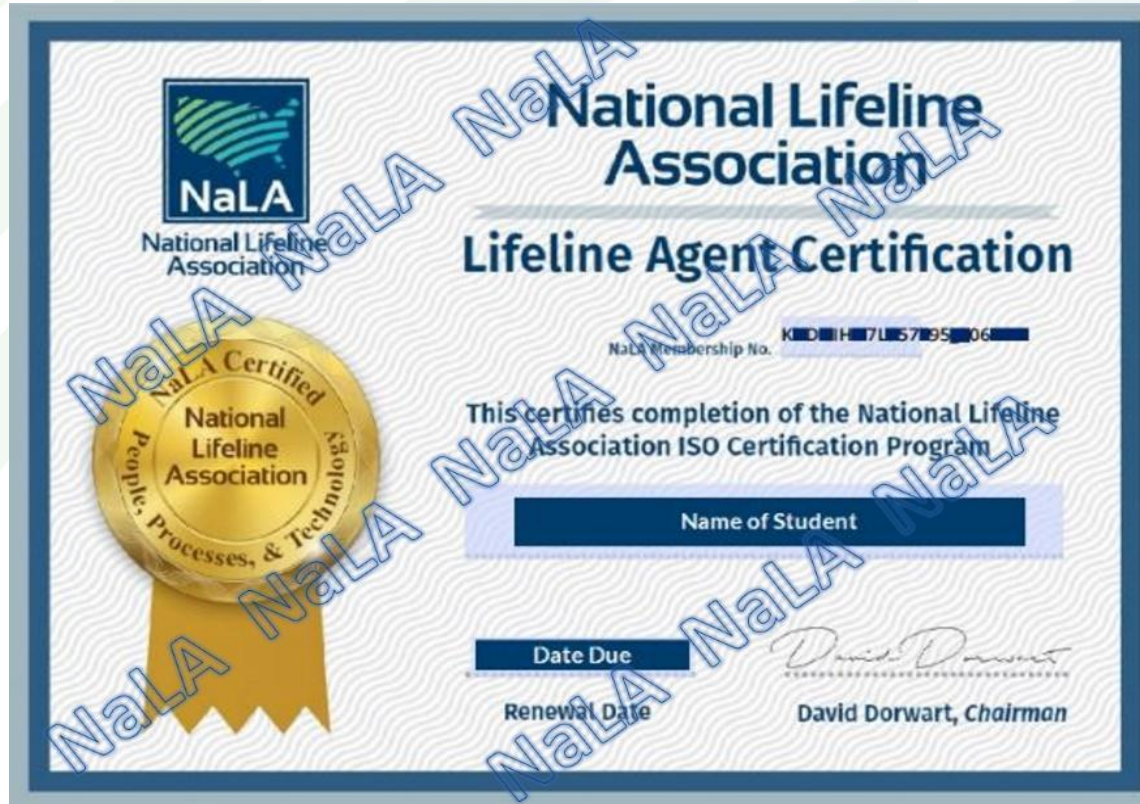


# NaLA Certificate

A NaLA Agent Certificate looks like this:

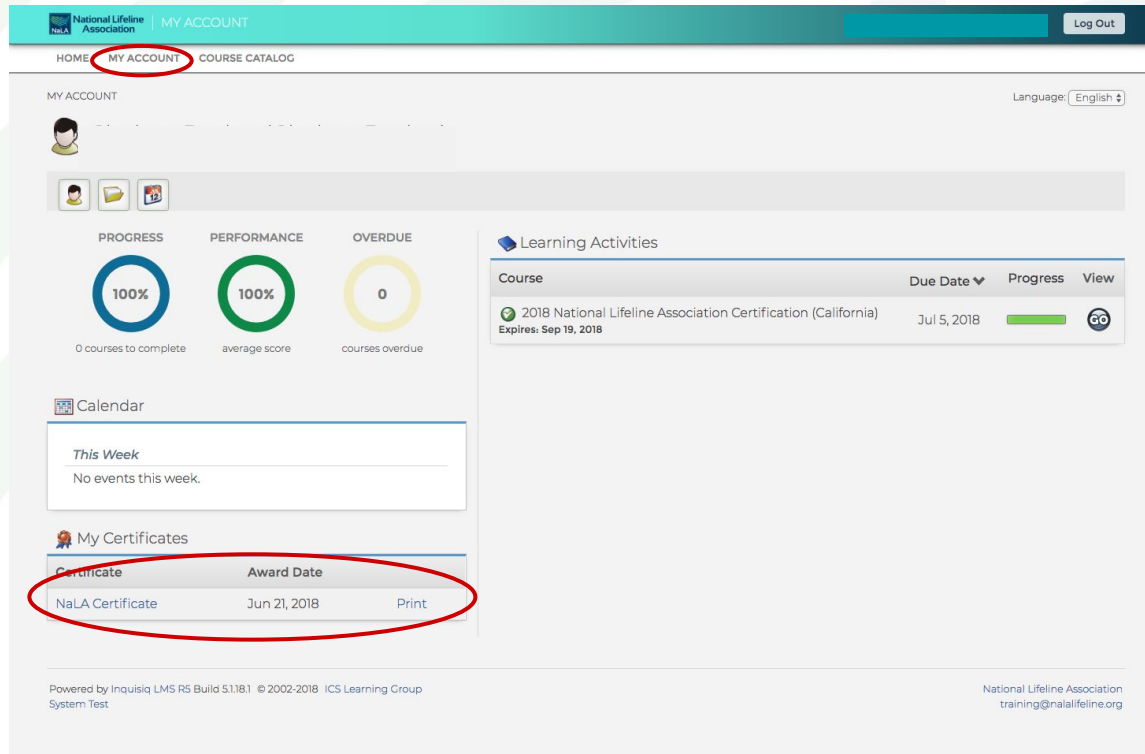


National Lifeline  
Association

How to Identify A NaLA Certificate & ID

# Where is the NaLA Certificate?

Agents can find a copy of their NaLA Agent Certification in their Learning Profile under the “My Account” tab once they log in. It is located on the bottom left-hand side under “My Certificates.”



The screenshot shows the NaLA My Account page. The 'MY ACCOUNT' tab is selected and circled in red. The 'My Certificates' section is also circled in red and contains a table with the following data:

Certificate	Award Date	
NaLA Certificate	Jun 21, 2018	Print

Click on the blue text that says “NaLA Certificate” to open the certificate for a screenshot or the click the blue text that says “Print” to send a copy to a printer.



# NaLA ID

A NaLA Agent Identification number is a set of letters, numbers, and characters up to 32 total characters in length. The Agent ID numbers are created at random and never duplicated. An agent will receive a new number upon every renewal for their active certification.



National Lifeline  
Association

How to Identify A NaLA Certificate & ID